

## **Information about the Exercise of the Right to Cancel**

### **Right to Cancel**

You have the right to cancel this contract within 14 days.

The cancellation right will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires physical possession of the last lot or piece.

To exercise the right to cancel you must inform us, Mirthglen Ltd. t/a futonsonline.co.uk 24 Beauchamp Road, Battersea, London, SW11 1PQ Tel: 020 7223 7212, email [keith@futonsonline.co.uk](mailto:keith@futonsonline.co.uk) of your decision to cancel this contract by a clear statement (e.g. a letter sent by post and sent by recorded delivery, fax or email) You may use the attached form, but it is not obligatory.

To meet the cancellation deadline it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

### **Effects of cancellation**

If you cancel this contract we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you. We will make the reimbursement without undue delay and not later than a) 14 days after the day we receive back from you any goods supplied or b) (if earlier) 14 days after the day you provide evidence that you have returned the goods or c) if there were no goods supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise, in any event you will not incur any fees as a result of the reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

Where goods have been delivered we will make arrangements to collect the goods.

You will have to bear the direct cost of returning the goods. The costs for returning goods will depend on your location and the nature (weight/dimensions) of the goods received. We will always minimise any return costs for you and will detail these costs to you before arranging collection of a cancelled order.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristic and functioning of the goods.

**The Consumer Contracts (Information Cancellation and Additional Charges) Regulations  
2013**

**Mirthglen Lts t/a futonsonline.co.uk**

To: Mirthglen Ltd. 24 Beauchamp Road Battersea London SW11 1PQ

I/We hereby give notice that I/We cancel my/our contract for sale of the following goods

Ordered on -----

Name of Customer-----

Address of customer -----

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Signature of customer if this form is used for notification on paper -----

Date -----

Delete as appropriate